AVISTRATA
AVIATION BUSINESS PLATFORM

Flight Alerts

How to get alerts when an aircraft takes off, lands or goes AOG

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PREPARED FOR

Owners, dispatchers, maintenance and admins

Anyone who wants to know what an aircraft is doing

FROM

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At a glance

Flight Alerts tell you when an aircraft you watch **takes off, lands, is overdue or goes AOG**, by push notification on your phone and by the alert channel you chose in My Preferences (email, text, Microsoft Teams or WhatsApp). Takeoff and landing come from live flight tracking. A **test alert** lets you check that alerts reach you.

Watch an aircraft

1. Open the aircraft and go to its **Flight Alerts** box (in Flight Tracking & Alerts).
2. Tick **Alert me about N123AB** (your aircraft's registration).
3. Choose the events you want.

Event	When it's sent	On by default
Takeoff	The flight tracker sees the aircraft take off	Yes
Landing	The flight tracker sees it land	Yes
Dispatched	A flight is dispatched in Avistrata	No
Checked in	The pilot checks the aircraft back in	No
Overdue	A flight hasn't been checked in when it should have been	Yes
AOG / back in service	The aircraft goes AOG, or comes back into service	Yes

Takeoff and landing come from the flight tracker for flights dispatched in Avistrata. Everyone watching the aircraft gets them, including people watching a linked copy in another organization (see the Linked Aircraft guide).

Track every flight (admins)

For aircraft also flown outside Avistrata, such as owner or charter use, an admin can tick **Track all flights of this aircraft, booked in Avistrata or not**. The aircraft is then checked every 5 minutes while someone watches it. This uses flight-tracking credits.

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Choose how alerts reach you

1. For push notifications, install the Avistrata app on your phone, sign in, and allow notifications.
2. In **My Preferences**, choose how your alerts are sent: email, text, Microsoft Teams or WhatsApp. Check that your mobile number is there for text and WhatsApp.
3. Open **My Preferences** → **Flight Alerts**. It lists every aircraft you watch; you can add or remove them there too.

Send yourself a test alert

In **My Preferences** → **Flight Alerts**, click **Send me a test alert**. It's sent the same way as a takeoff alert, and shows what each channel did. A check mark means the alert left Avistrata. If it still doesn't show on your phone, check that notifications are allowed for Avistrata in the phone's settings.

Questions? Call Avistrata support at **703.520.5040** or visit mrotracker.com.

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